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TELETASK
trendsetter in domotics

HOTEL APPLICATION
AT YOUR SERVICE

TELETASK offers powerful management tools for small to medium-sized hotels and B&B's at an affordable price. Various services can be supported and/ or executed through the TELETASK home automation system, with staff savings, service optimization, and increased guest satisfaction as the ultimate goal.

Hotel guests desire fast and reliable service while valuing their privacy. Hotel operators, on the other hand, aim to keep complexity, staff, workload, and costs under control. TELETASK can support in many ways, not only by controlling access control, lighting, HVAC, etc., but also by integrating systems and services extensively. From individual rooms and suites to the reception, restaurant, bar, conference rooms, wellness areas, offices, etc.

The TELETASK home automation system can be tailored to your needs and remains flexible and adaptable throughout its entire lifespan without the need for extensive remodelling or reconstruction.

RECEPTION
Sending small messages to the room such as "Please contact the reception," "Your taxi has arrived," or even personalized messages like "Mr. Van Hoe is waiting for you in the lobby"... These messages can also be sent in groups. Check-in/check-out can be done with just one button at the reception, and more...
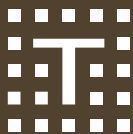
LAUNDRY AND ROOM SERVICES
Staff can receive service requests (e.g., "clean the room, please") from guests via smartphones while attending to other rooms. This saves time and energy while delivering better service. It also leads to improved online reviews and rankings.

As soon as a staff member enters a room to, for example, collect the linens, the request is immediately updated thanks to integration with access control. The necessary information is provided to managers and the reception and/or room service department can see the changed status. Such applications provide facility managers with real-time additional information about rooms, guests, staff, and services. Service providers can view an overview of current guest requests on their screens and respond more quickly.
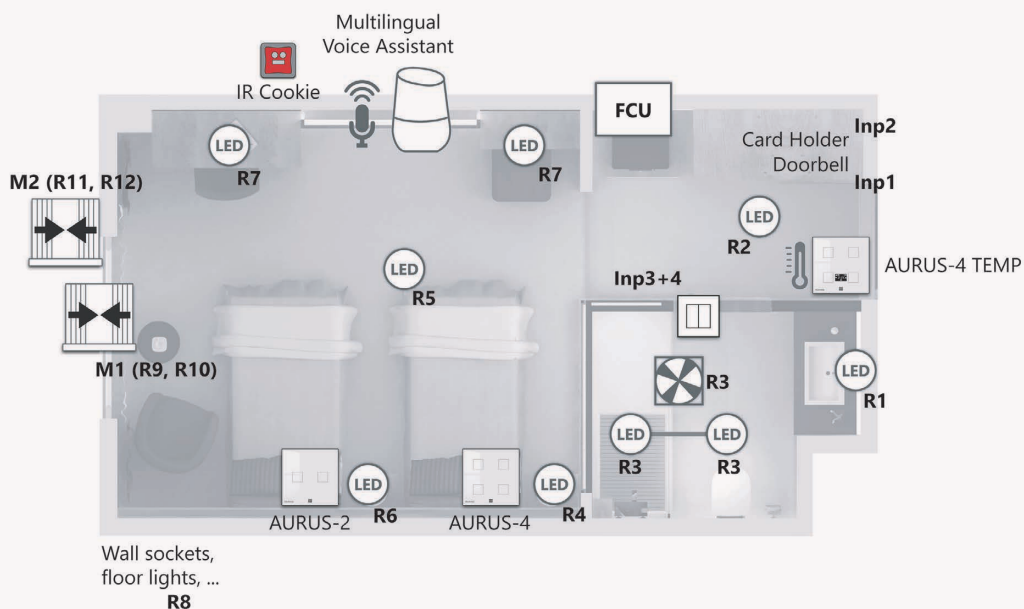
SAFETY AND SECURITY
Thanks to extensive system integration, a wider range of solutions is available. For example, water and air quality sensors can automatically trigger safety and support actions. For instance, automatically shutting off the water supply in case of a water leak in a room. They can also ensure air quality in rooms and public areas through intelligent ventilation (saving energy, reducing maintenance, and extending lifespan). If the "Do Not Disturb" sign remains active for a (too) long period, a red indicator on the room overview screen can alert staff.

ADITOS Concept

TELETASK's electronic access control can enhance security and privacy not only in guest rooms but also in hotel offices, storage areas, and other zones. The management can access a live history or receive automatic daily/weekly email updates with all movements within the hotel.

Most functionalities are readily available with a proven track record. Additionally, TELETASK provides an open communication platform for integration with personalized or third-party standard hotel management software.

ENERGY MANAGEMENT
The TELETASK system actively contributes to reducing energy costs. Room control can be linked to a guest's access card. Lights and switches turn off, and heating/cooling is limited when the room is vacant or when a guest opens a window. Central control of automated blinds/shades in all rooms can be used to minimize heat generation from sunlight during hot periods, significantly reducing air conditioning costs. Thanks to the connection with a digital meter, the system can also think beyond sensor-based inputs. In the case of dynamic pricing, the system can make adjustments, such as to the (smart grid-ready) HVAC system.

IN-ROOM KEYPADS
With one AURUS-OLED keypad, guests can easily control their entire room. Standard functions include lighting (on/off, optional dimming and colour control), motorized curtains/blinds/shades, heating/cooling, ventilation, audio/video... The

AURUS-OLED keypad uses display icons per button, allowing flexibility and language independence. This means that even foreign guests can operate everything without assistance from the staff. The icons can be easily customized by the technical department or system integrator using a PC. They can even make changes remotely without the need for an on-site visit or disturbing you or the guests.

ELECTRICAL DISTRIBUTION PANEL
A single TELETASK central unit can manage up to 50 rooms. Alternatively, a larger number of individual control units can be used in a fully decentralized system, where each room has its independent intelligent control. These units can be grouped over the local network (LAN) and connected to the TELETASK management system "CONTROL TOWER" and optionally to the administrative hotel management system.

The cabling throughout the building is much simpler than with standard electrical installations, thanks to the TELETASK high-speed bus. This simplified wiring contributes to significantly lower installation and maintenance costs and ensures high reliability and flexibility.

RAPID TECHNICAL SUPPORT
If a component is defective, the hotel's technical department or the external system integrator can quickly and easily replace it. The system integrator (home automation installer) can remotely diagnose and provide instructions to the local technical contact.

In large hotels, spare components can be preconfigured to enable a rapid return to operation (within a few minutes) without the need for an on-site specialist. The likelihood of a failure is extremely low due to the solid-state nature of the TELETASK system. There are no moving parts or components that generate excessive heat. The lifespan and robustness of a TELETASK system are exceptionally high. With 39 years of experience in home automation (as of 1984) and tens of thousands of worldwide references, TELETASK is the most suitable system for your project. The TELETASK configuration software is easy to learn, and most programming changes can be made by the hotel staff if necessary. This is a significant advantage for providing service to your guests at the lowest possible cost.

In 2025, TELETASK has more than 40 years of experience in home automation. TELETASK distributors are certified system specialists who guarantee the highest reliability and collaborate within a global network of local system integrators. Professional training and examination programs are available for your technical staff or for new system integrators. TELETASK's configuration software is available in 15 languages. The latest version can always be downloaded from our website, and it's free! And in case your system integrator is unavailable during his vacation or decides to retire, you can rely on the global TELETASK network, with a structure of distributors, and in case of emergency, technical support from the manufacturer's support headquarters in Ghent/Belgium, Dubai/UAE, Hyderabad/India, ...